# Minutes for Meeting #1 on Thursday, January 26, 2023

# 3.00 pm - 4.00 pm

**Location:** CAA Theatre

Attendees: Angelo Tonogbanua, Chad Krishna Pillai, Mark Lavaway, Tom Kituku, Kevin

McCarthy, Marie Holowaty

Missing: Zack Fedora, Chris Prideaux, Ashton Vetter

Chair:

Vice Chair:

## **AGENDA**

## WELCOME

- 1. Check In
  - a. Welcome Angelo!
- 2. Review of last meeting's minutes
- 3. Inspections
  - a. Angelo, Workplace inspection completed Jan 25, 2023
  - b. Updates to Inspection form from Marie
- 4. Workplace Injuries and Incidents
  - a. Nothing to report.

## **OLD BUSINESS**

- 1. Health and Safety Excellence Program (Mark)
  - a. Mark filled Angelo in on the Health and Safety Excellence Program
  - b. We will send a link to the portal to Angelo.
- 2. Employee Concerns
  - a. Send out all updated Incident Reporting forms.
  - b. Until portal is updated, one drive will be updated.

## **NEW BUSINESS**

1. Fire Mustering Point

- a. Biscuit Lane and Isabella Street (Across from Artful Dodger)
- 2. Water damage in Admin Hall
  - a. Damage Corkboard for Kevin to look at.
- 3. Covid Policies being updates.
  - a. Masks will be recommended but not mandatory in.
  - b. No longer requiring Proof of Vaccination
- 4. Voting on new Chair Next meeting

Next meeting: April 20<sup>th</sup>, 2023

# Meeting #2 Minutes for Thursday, April 20, 2023

4.30 pm - 5.30 pm

Attendees: Marie, Ashton, Kevin, Angelo, Tom, Jessica, Mark

Missing: Chris, Zack, Chad Location: CAA Theatre

Chair: Marie

Vice Chair:

## **AGENDA**

## WELCOME

- 1. Check In
- 2. Review of last meeting's minutes
- 3. Inspections
- 4. Workplace Injuries and Incidents

## **OLD BUSINESS**

- 1. Fire Mustering Point
  - a. Signs printed and will be posted
- 2. Water damage in Admin Hall
  - a. New board will be put up but is likely just age, not water damage
- 3. Covid Policies being updated.
  - a. 70% still wearing masks
  - b. Mostly masked in public spaces
  - c. Brenley will be leaving the company soon
  - d. Updated policies will be sent out
- 4. Voting on new Chair
  - a. Marie Co-Chair
  - b. Ashton Co-Chair

## **NEW BUSINESS**

- 1. Introduce Hazard Recognition
- 2. Send Marie Ashton and Angelo Roles and Responsibilities

Next meeting: TBD

# Meeting #3 Minutes for Thursday, October 20, 2023

3.30 pm - 4.30 pm

**Co-Chairs: Marie and Ashton** 

Attendees: Angelo, Jessica, Mark, Zach, Amy, Kevin, Ashton, Ashley

Not attended: Marie, Chad Location: CAA Theatre

# **AGENDA**

## WELCOME

- 1. Check In
- 2. Review of last meeting's minutes
- 3. Accidents and Incidents
- 4. Inspections
- 5. Hazard Reports

### **OLD BUSINESS**

- 1. Fire Mustering Point
- 2. Water damage in Admin Hall
  - a. Has been taken care of
- 3. Covid Policies being updated.
  - a. Covid Manager position is no longer with us
  - b. Mask policy is the same, masks are not mandatory
  - c. But masking backstage has been mandatory when covid breakouts
    - i. EMT has 3 full boxes
    - ii. We will keep the boxes at the theatres
    - iii. FOH and BOH not have much interaction with cast & crew for long periods of time (15 minutes contact needed)
    - iv. EMT VIP Room will need masks
    - v. Take EMT covid tests for CAA
      - 1. There are some in the green room in CAA
      - 2. We were told that covid tests can be used longer than expiry dates printed on the kits
- 4. Introduce Hazard Recognition
  - a. Refer to New Business

### **NEW BUSINESS**

CAA Lasting Impressions closing early this weekend.

- 1. Accident
  - a. Someone struck on wrist
  - b. Nothing serious, recovered completely
- 2. Incidences
  - a. EMT can't get the last few details of the form Ashley will help Kevin
    - i. Missing last little bit on online form
  - b. 3 patron injuries in Orchestra pit, Kevin has noted to fix
    - i. Gear in on Dec 11
      - 1. Orchestra seats cleared out
      - 2. Will have to replace lots of chair studs
- 3. Hazard Reporting
  - a. Nothing new reported
  - b. As mentioned in our previous JHSC Meeting:
    - Hazard is something long-term that needs to be fixed
- 4. H&S Excellence Program
  - a. Return to Work Policies
    - i. Posted on the Health & Safety
      - 1. Program
        - a. RTW if there is more serious injury in or outside of workplace where employee requires assistance or accommodation
        - b. Forms in place for employee to have safe return
        - c. Communication departments with HR, managers and anyone else relevant
      - 2. Roles & Responsibilities
        - a. Lays out in detail for everyone what everyone's roles are in detail
        - b. What employee is required to do if requires to return to role
      - 3. Accommodations
        - a. Processes when returning to work
        - b. Modified duties
        - c. Go through with HR and manager
        - d. And long-term accommodations if needed on an ongoing basis
  - b. Each year we choose 5 topics to discuss
    - i. Safe workplace
  - c. Next step for us is to upload evidence and start the next process
  - d. We appreciate your time and following these policies

### 5. PCI-DSS

- a. Payment Card Industry Data Security Standard
  - i. A giant 140 page document IT and HR working on for the last 3 years
  - ii. Required by all credit card companies to have these in place to protect patron credit card data
  - iii. Policy for security for this building
  - iv. Servers located holding credit card data
- b. Access Card Policy
  - i. Don't share your access cards or FOBs with anyone
  - ii. If lost, let us know and we can get you a new one and deactivate lost one
- c. Mirvish Photo ID and FOB not together on same lanyard
  - i. FOB should not be on have anything identifiable to Mirvish
- d. 3<sup>rd</sup> party guest policy
  - i. Mirvish Employee has to be there with them all the time
  - ii. Security cameras exist, but we are preventing the need for such measures
- e. Important to know who is in your building
  - i. Crew Calls email from Nelson
  - ii. More one time, example plumber or maintenance person to fix
  - iii. Camera at IT Room
  - iv. Camera on 3<sup>rd</sup> floor outside office
  - v. Charles is aware
  - vi. More intensive PCI Training for FOH and ASRs, HR Training to come

Next meeting: December 22nd 3PM

# Meeting #4 Minutes for Friday, December 22, 2023

3.00 pm - 4.00 pm

Co-Chairs: Marie and Ashton Attendees: Angelo, Ashley, Marie

Not attended: Jessica, Mark, Zach, Kevin, Ashton,

Location: CAA Theatre

## **AGENDA**

## WELCOME

- 1. Check In
- 2. Review of last meeting's minutes
- 3. Accidents and Incidents
  - a. No new Accidents or Incidents reported
- 4. Inspections
  - a. FOH Sharp edges and a Crack on the ceiling in admin room (right near Rear House Left)
  - b. Stains on ceiling
    - i. Tickets have all been opened
      - 1. Shoutout to Kevin! You and your team do an amazing job!
- 5. Hazard Reports
  - a. No new Hazards have been reported

## **OLD BUSINESS**

- 1. H&S Excellence Program
  - a. Return to Work Policies
- 2. PCI-DSS

## **NEW BUSINESS**

- 1. PCI-DSS
  - a. Company Ordering Tickets
  - We have been informing all tour companies that we are working on being PCI Compliant
  - c. Explained to them new procedures for companies purchasing house seats
    - i. Do not leave credit card numbers written down
    - ii. If written down, to be destroyed completely
  - d. Box Office Managers are aware of this
  - e. Will assist with purchasing house seats in person

Next meeting: To be decided

Update: February 8<sup>th</sup>, 2024 at 3PM